

The Link

Quarterly Activity Report
April-June 2006



<http://labor.ky.gov/workersclaims>

Division of Information & Research

Records Branch

Coding Section

Manually Added First Reports:

Claims	325
Agreements	116
Medical Fee Disputes	9

EDI Received 8,774

Data Entry Section

Mail Received	33, 150
Orders	7,177
Opinion/Awards	570
Docket Orders	734
Mediation	45

Open Records

Written Requests	3,649
Walk-In Requests	12
Social Security	161
Pre-Employment	5,153
Fish & Wildlife	24



Imaging Branch

Imaging

Total Sheets Scanned: 422,601

Equates to:

Total Documents Scanned: 50,433

Micrographics

Total File Request for this Branch: 150

Total Sheets Printed from microfilm: 38,737

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Administrative Law Judges

Benefit Review Conferences	1395
Formal Hearings	594
Opinions	552
Remands	21

Office of General Counsel

The Office of General Counsel received:
134 citation cases for this quarter

12 UCP cases

1 Fraud cases

Fines and penalties collected for this quarter:
\$233,459.25

Appeals Branch

Appeals to the Board:	127
Final dispositions by Board:	17

Opinions rendered by board members:

Stanley	33
Gardner	31
Young	37
Total:	101

Appeals to Court of Appeals:	32
Records sent to court:	39
Court orders final disposition:	3
Court of Appeals opinions:	21

Appeals to Supreme Court:	9
Court orders final disposition:	4
Supreme Court opinions:	15



QUARTERLY ACTIVITY

Lost Time First Reports of Injury	7,871	Dismissals	284
Claims Assigned	1,549	Re-openings (medical)	298
Pre-litigated Agreements	1,051	Re-openings (overruled)	15
Awards	311	Re-openings (sustained)	70
Agreements	867	Re-openings (motion docket)	335

Distribution by Body Part (Top Ten)

Claims

Lower Back	368
Multiple Body Parts Including Systems	280
Shoulder	116
Knee	90
Disc	73
Multiple Upper Extremities	52
Wrist	50
Lungs	45
Ears	40
Soft Tissue	38

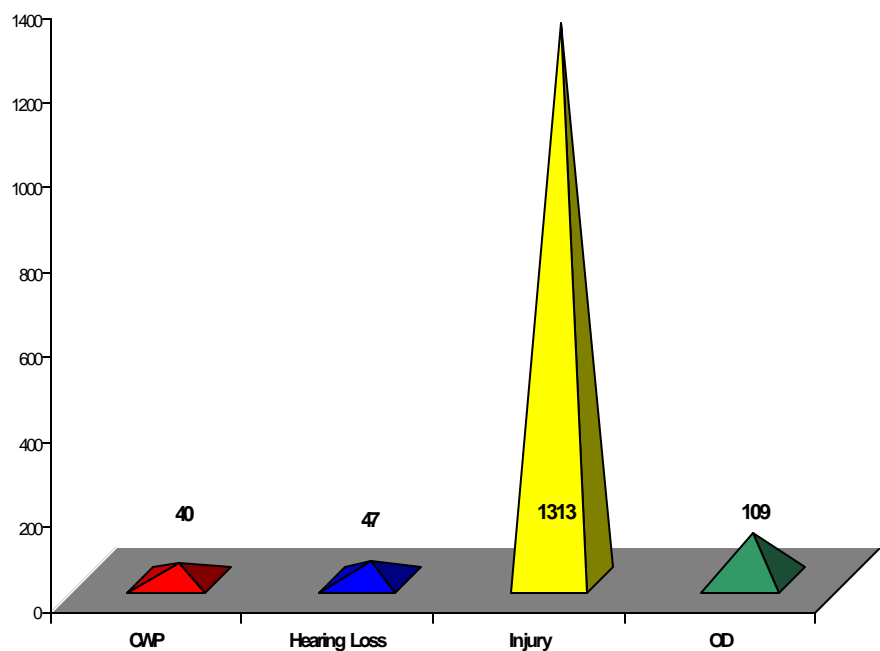


FROIS

(First Report of Injury)

Lower Back	1,238
Multiple Body Parts Including Systems	903
Knee	48
Shoulders	588
Fingers	465
Ankle	361
Hand	359
Wrist	318
Abdomen Including Groin	304
Foot	254

Distribution of Claims by Type



Top 10 Causes of Injury Claims

Fall or Slip	335
Lifting	287
Strain or Injured By	132
Motor Vehicle	124
Repetitive Motion	92
Pushing/Pulling	87
Falling or Flying Object	70
Absorption/Ingestion	53
Other Injury (NOC)	40
Continual Noise	36

Distribution by Industry

	Claims	First Reports
Agriculture, Forestry, Fishing	23	199
Mining	204	365
Construction	151	736
Manufacturing	383	1,579
Public Utilities & Transportation	134	603
Wholesale Trade	37	281
Retail Trade	201	1,105
Finances, Insurance, and Real Estate	24	102
Services	343	2,407
Public Administration	37	456
Unclassified	11	37

Division of Claims Processing

Claims Assignment

New claims	1,045
New claims to the judges	1,351
Motion docket cases	356
Medical Fee Disputes	0

Docket Section

Assigned **910** motions to **13** motion dockets

Case Files Section

Received **486** new motions and assigned a total of **544**.

Total files returned for the period April-June, 2006 was **1,434**.

Cases purged were **1,395**.
Medical Fee Disputes **0**.

Agreements

First report agreements	1,197
Attorney fee motions	316
Lump sum settlements	179
Approved agreements	926
Requests for widow's benefits	33

Division of Ombudsmen and Workers' Compensation Specialists Services

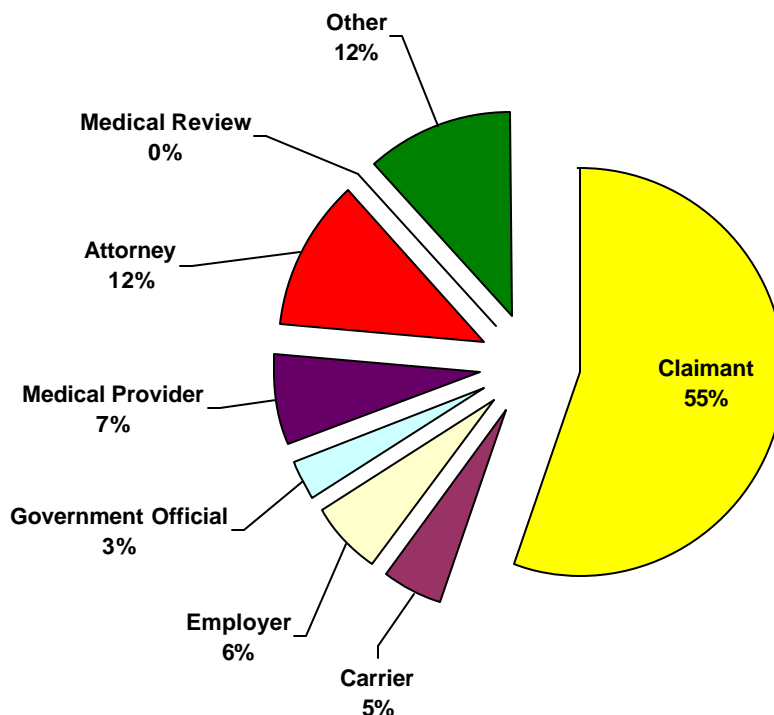
Mediation

Intervention Requests:	507
Intervention Completed Successfully:	204

Claims

Claims filed:	4
Number of other forms assistance:	15

Sources of Request for Assistance



Medical Evaluations

The number of shipments to B-reader’s for HB 348 during the 2nd quarter of 2005:

1st b-reader: 6
2nd b-reader: 15
3rd b-reader: 17
Total: 38

University of Kentucky	Apr-06	May-06	Jun-06	Quarterly Total
Dust Disease-060	0	0	0	
Abestosis-061	0	0	0	
Black Lung-062	0	1	1	
Silicosis-064	0	1	1	
Resp./ Disorders-065	0	1	1	
Chem/metal pos.-066-067	0	0	0	
All other OD-071	1	3	1	
Hearing Loss-072	4	8	8	
Injury & Dermatitis all- 068	5	6	4	
TOTAL	10	20	16	46
University of Louisville	Apr-06	May-06	Jun-06	Quarterly Total
Dust Disease-060	0	0	0	
Abestosis-061	0	0	0	
Black Lung-062	0	0	0	
Silicosis-064	0	0	0	
Resp./ Disorders-065	0	0	0	
Chem/metal pos.-066-067	0	0	0	
All other OD-071	0	0	0	
Hearing Loss-072	4	3	2	
Injury & Dermatitis all-068	4	0	2	
TOTAL	8	3	4	15

Vocational Rehabilitation

Cases referred by ALJ’s: 20
Number of claimants requesting training: 5
Number of claimants approved for training: 4
Number of claimants who started training: 6
Number of claimants who returned to work: 0

Division of Security & Compliance

Self Insurance Branch

The Self-Insurance Branch reviews the financial strength of individual self-insured employers and determines the surety requirements necessary to cover their outstanding workers' compensation liabilities. Branch auditors utilize independent resources, including business periodicals, regional and national newspapers, and internet business sites to monitor the financial condition of self-insurers.

One company became newly self-insured during this period, resulting in a total of 165 self-insured companies as of 6/30/06. Currently two companies are on the watch list.

Enforcement Branch

Statistics

	April	May	June	Totals
Investigations	479	665	301	1,445
Citations Issued	99	82	63	244
Penalties Collected	\$93,006.25	\$87,971.50	\$109,213.00	\$290,190.75
Form 4's Processed	588	596	571	1,755

Coverage Branch

Transactions Processed for 2nd Quarter = 58,726

87% Acceptance Rate among all vendors, with KEMI having the greatest acceptance rate of 94%.



The Technical Support & Design and Development Section

The Technical Support & Design and Development Section respond to all technical, networking and programming needs for the Office of Workers' Claims. Technical Services Section responded to 409 Helpdesk calls for the quarter. In addition to responding to all helpdesk issues, Technical Support was responsible for:

Technical Support

Technical Support Section updated virus software and did random check of virus software on 17 servers and 7 workstations; ran virus protection patch on field office servers. Technical Support Staff did critical updates on 7 machines. Staff updated user profiles on 190 machines. Technical Support Staff traveled to 4 field offices to move computer equipment; troubleshoot network and reset fiber; test fiber issues; testing network after generator outages. Staff worked with COT on KIH2/VPN issues; VPNSSL issues; new fiber runs; test fiber after outage; firewall issues; eMARS issues. Technical Support Staff found 1 fiber outage in Lexington Field Office and tested new fiber in Central Office; tested new fiber between Labor and OWC. Reinstalled software on Blackberry for ALJ and set up 10 replacements Blackberry for users. Staff ghosted 6 machines; 1 laptop; 1 EDI server. Setup to 2 new printers and replaced printer in Executive Director's Office and worked on printer maintenance. Technical Support Staff moved 2 FAX machine; 3 printers; 4 phone extensions. Staff attended meetings with STG Representative on maintenance; Labor on maintenance; Executive Director (several issues); staff meetings. Staff reloaded software for backups on 3 servers, also restored 7 files for users. Technical Support Staff did software loads for 13 users, 3 servers, 40 eMARS; java software in preparation of KRONOS (timesheet). Restored EDI server and worked on NIC card for recognition on network. There were 6 new user accounts created and 4 profiles and deleted/moved directories as requested. Worked on UPS in 3 Field Offices and also the UPS email alerts; UPS online services. Tested UPS on 2 new SIMBA servers; worked with staff in Pikeville

Field Office on how to use UPS.com (new version of software and internet interface); worked on UPS.com accounts. Staff researched information on purchase of new laptops. Staff did research on Virtual Servers; SAN Servers; UPS.com; SUS server as well as worked on numbers for replacement of pcs, monitors, and printers. Researched and worked on Yearly Maintenance Contract and sent out equipment lists for maintenance quotes from STG and IBM. Staff worked on scanner maintenance; worked on printer maintenance. Technical Support Staff assisted with a machine problem in the Louisville Field Office. Staff had to troubleshoot 2 power supplies replaced and 6 new machines. Technical Support staff set up user to access IBM service call website. For the quarter there was 3 printer, and 1 monitor service calls. Staff did document scans for various sections. Staff set up 6 New Machines and transferred 1 Central Office profile to new machine. Set up 1 server for images. Staff worked on 1 laptop, 1 docking station; inventory sheet; prepared laptop for ALJ training. Created 2 profiles for laptop users; received 1 new laptop; updated virus and criticals for 1 user; 1 laptop profile. Technical Support Staff worked on AV setup and copied files and got laptop ready for 2 presentations; worked with users on presentation for training purposes; instructed 1 user on how to set up equipment for presentation; took pictures for various events in central office; Set up projector for users; attended CompEd Conference to assist with setting up equipment and helping with presentations. Updated/loaded software for 12 training machines for eMARS training 3 times. Changed 6 telephone extensions. Loaded 4 – 2003 servers and assembled new SIMBA servers, installed Server 2003 on 2 SIMBA servers and configured array; worked on security server with Labor; restored bad harddrive on SIMBA

Technical Support & Design and Development Section

Technical Support, continued

servers and recovered data; rebooted SIMBA servers; put new apps server in rack and removed NT2; Tested virtual servers. Assisted users with projector in training room; worked with Administrative Services Section to tag new Nortel equipment; moved/deleted data from departed employees; 3 profiles for claims and Administrative Services; updated pcs and loaded profile for new employee in Administrative Services. Reset 8 e-mail passwords. Fixed the Executive Director's email as well as some of the Administrative Law Judges experienced problems with e-mail. Cleaned up user ids. Worked on Application –Evaluations; activated new 2003 apps server. Loaded new software on 9 fax user machines. Did surplus inventory verification for Cabinet. Modified 2 logon scripts for users; modified 1 script for proxy settings (KRONOS). Technical Support Staff attended 4 classes and attended 1 GLOBALCOMM/DataTech Conference. Re-ran cabling wires in line room. Rebooted network and did testing after power outage; reviewed firewall rules to prepare for meeting.

Design & Development

Design and Development Section worked on SIMBA, EDI and POC programs. Staff assisted users when issues came up with the SIMBA, EDI and POC programs. Design and Development logged issues into Test Track System. A new version of SIMBA was installed on June 23rd. Staff resolved 25 Test Track issues for the SIMBA system and received 73 new issues. Design and Development installed new versions of SIMBA reports into production on May 10th and June 23rd. Staff created 6 new SIMBA user ids and disabled 4 user id accounts. Design and Development Staff met with Florida's Division of Workers' Compensation regarding EDI Proof of Coverage system for our Policy Driven project. Design and Development staff met with several sections to get input and business analysis of how they would like to see the Policy Driven process. Staff is continuing to work on new development with Policy Driven project in testing of the new screens and design layout. Design and Development staff finished data cleanup regarding Medical Schedulers. Staff performed other duties as requested from management. Design and Development newsletters were sent out in April, May and June. Staff attended 5 training classes.